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Sanibel Captiva
COMMUNITY BANK

Local

Bank.
Commitment.
Decisions.



SanCap Connector

It is truly incredible what can be accomplished in twelve days. Thanks to our unstoppable team, love for this community and dedication to serving our customers we are open for business. In this special Hurricane Ian edition of the SanCap Connector we want to share operational updates, important recovery information and some feel good stories.

A Message from our CEO and President

Dear SanCap Bank Friends,

The last twelve days have been surreal to say the least. The destruction Hurricane Ian left behind is still hard to comprehend, especially the damage to Sanibel and Captiva, our island home.

Once the storm passed our priority was the safety of our team. We're overjoyed to report all 109 employees are safe and accounted for. Unfortunately, some have lost their homes, cars and belongings, but we're working to provide temporary housing for them and their families.

We're happy to share our Main Office (2406 Periwinkle Way) on Sanibel sustained very little damage requiring only minor water remediation. Demolition will begin this week so we can open that office as quickly as possible. Unfortunately, our east end Periwinkle office experienced significant flooding and will require more extensive construction.

We know many of you have experienced your own hardships and loss as a result of Hurricane Ian. Please know you are not only our customers but our friends and neighbors, and we are here to help you recover and rebuild. Right now there are uncertainties in our lives, but we are certain of a few things....

- We will rebuild.
- We will come back stronger.
- We will support our community.
- We will be SanCap Bank Strong.

All our Best,

Craig Albert, Chief Executive Officer

Kyle DeCicco, President

Operational Updates

We have five locations open for business - Bridge, Downtown, Gateway, College and Winkler. For more information on locations and operations visit our [Hurricane Ian Recovery Resources](#) webpage.

We're still experiencing difficulties with our phone lines. Please continue to use 239-472-6100 and 239-472-6150 if you need to speak with us.

If you have internet and/or cell service, remember you can access your accounts 24/7 through our online banking and mobile app. For more information click [here](#).

As a SanCap Bank customer, you can also use your debit card (fee free) at any Allpoint or Presto ATM. To find the nearest location click [here](#).



239-472-6100

239-472-6150

Banking Services Resume on Sanibel

Today we are reopening banking services in the parking lot of our Main Office at 2406 Periwinkle Way. Staff will be onsite today and Wednesday from 12 to 4 p.m. We will provide existing island resident customers limited cash services. We've confirmed all safe deposit boxes are undamaged, so we will also give customers access to their boxes.

Customers will need to present a form of identification, as well as a key if accessing safe deposit boxes. For additional information or questions, call 239-472-6100 or 239-472-6150.



McGregor Branch Update

Our McGregor Branch (15975 McGregor Blvd.) suffered considerable flood damage and will require major reconstruction. If you have a safe deposit box at McGregor, please call 239-472-6100 or 239-472-6150 to schedule an appointment to access your box.

Tell Me Something Good



Safe and Sound

Our last SanCap Bank employee, Kirk Williams, his wife, Lisa and their pups were taken off the island last week. They were transported to the mainland courtesy of Bank President, Kyle DeCicco and CEO, Craig Albert.



We're Still Standing

Bank employees, including Bank President, Kyle DeCicco have been making trips to the island to assess damage and clean up our locations. Miraculously, our Main Office only had minor water damage. Even our street sign on Periwinkle Way survived the storm and is still standing SanCap Bank strong!

Make sure to follow us on [Facebook](#), [Twitter](#) and [LinkedIn](#) for continuous updates.



The Pelican Pulls Through

Despite our McGregor Branch suffering substantial damage from the storm, our fierce pelican survived and still sits proudly outside the front entrance.

Keep in Touch

Please continue to visit our [Hurricane Ian Recovery Resources webpage](#) and social media channels for updates. As always, if you need us please call 239-472-6100 or 239-472-6150, email or stop in to any of our open locations. We will do our very best to get you the help you need. Stay strong SWFL!



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Contact us:
marketing@sancapbank.com
239-472-6100
9311 College Parkway, Fort Myers, FL 33919

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